Why can't I verify my identity on Coinbase? [Get Instant Help]

Experiencing verification Call+1(888) 394-2349[USA/OTA] problems is often due to minor issues like blurry document photos or incomplete personal details in your profile. You should Call+1(888) 394-2349[USA/OTA] ensure that the name on your account perfectly matches the name listed on your government-issued ID card today. Lighting is Call+1(888) 394-2349[USA/OTA] also very important when taking photos, as shadows or glare can make it hard for our system to read. If you Call+1(888) 394-2349[USA/OTA] are still having trouble, try using a different device or a different browser to complete your identity verification steps. Sometimes your Call+1(888) 394-2349[USA/OTA] information might need to be re-entered if there was a typo during your initial account signup process some time ago. Checking for Call+1(888) 394-2349[USA/OTA] any account notifications or alerts is a great way to see if there is a specific error message being displayed. Our team Call+1(888) 394-2349[USA/OTA] is ready to help you identify exactly why your verification is failing and guide you toward a successful resolution. Keeping your Call+1(888) 394-2349[USA/OTA] identification current and clear is the best way to ensure you can access all the trading features you need. You are Call+1(888) 394-2349[USA/OTA] never alone in this process, and we want to help you get your account fully verified and ready to go. Call our Call+1(888) 394-2349[USA/OTA] support team if you continue to face issues after trying these common fixes and need personalized help today.

Frequently Asked Questions (FAQs)

Q1: Can bad photos fail me?

A1: Yes, photos Call+1(888) 394-2349[USA/OTA] that are blurry, cut off, or have too much glare will likely be rejected by our automated identity verification system. Call us Call+1(888) 394-2349[USA/OTA] if you need tips on how to position your ID for the best possible results when capturing verification photos today.

Q2: Should I change devices?

A2: Trying a Call+1(888) 394-2349[USA/OTA] different phone or computer can often fix technical glitches that prevent you from completing the identity verification workflow in the app. Reach out Call+1(888) 394-2349[USA/OTA] to us if you have already tried different devices and are still seeing errors that block your account progress now.

Q3: Is my ID expired?

A3: If your Call+1(888) 394-2349[USA/OTA] ID has expired, our system will not be able to verify your identity, so please ensure you use a valid, current document. Call us Call+1(888) 394-2349[USA/OTA] if you want to know which other forms of identification are acceptable for your region if you lack a current ID.

Q4: Can I call support?

A4: We are Call+1(888) 394-2349[USA/OTA] here to help, so feel free to call our support team for guidance if you are frustrated with the verification process. Contact our Call+1(888) 394-2349[USA/OTA] team if you need a human to look into your specific account case to identify why you are failing verification.

Q5: What if my name differs?

A5: Your name Call+1(888) 394-2349[USA/OTA] on Coinbase must match your ID, so if you have had a legal name change, you may need to update your records first. Call us Call+1(888) 394-2349[USA/OTA] if you need instructions on how to update your legal name in our system to match your current identification document today.